





CEN-EAST - Reformation of the Curricula on Built Environment in the Eastern Neighbouring Area



DOCSMES - Regional Joint Doctoral Programme in Entrepreneurship and SME Management for Western Balkan Countries



Virtual Reality and Distance Learning

Bologna, 10 December 2012

Prof. Laura Tampieri
laura.tampieri@unibo.it







Researches on the topic

- Gualdi D. (2001) L'impresa simulata, Paramond ed., Torino
- Tampieri L. (2009), The enterprise simulation in Second Life. The case of Perting Ltd, in Proceedings S. Newell; E. Whitley; N. Pouloudi; J. Wareham; L. Mathiassen (Eds) Information Systems in a globalising world: challenges, ethics and practices; Università di Verona-Facoltà di Economia; 8 10 June 2009 Verona, Italy, pp.1-12; www.ecis2009.it
- Bianchi M., Tampieri L. (2010), "La Simulazione della creazione d'impresa attraverso la stabilizzazione dei rapporti clienti e fornitori". Intervento al XI WOA Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale "Creatività, Incertezza e razionalità Organizzative", 17-18 Giugno 2010, Bologna
- Bianchi M., Tampieri L. (2010), "Second Life and Enterprise Simulation in SMEs' start up of fashion sector. The cases of ETNI, KK Personal Robe and NFP. Intervento al VII conference of the italian chapter of AIS "information technology and innovation trends in organizations, 8-9 Ottobre, Napoli.
- Tampieri L. (2010), The simulation by Second Life of SMEs start up. The case of New Fashion Perspectives, in D'Atri A., De Marco M., Braccini A.M., Cabiddu F., (Eds), Management of the Interconnected World, Physica-Verlag, Springer, Heidelberg. pp. 267-274.
- Tampieri L. (2011) Second Life and enterprise simulation in SME's start up of fashion sector: the cases ETNI, KK Personal Robe and NFP, in D'Atri A., Ferrara M., George J.F., Spagnoletti P (eds), Information Technology and Innovation trends in organizations, Physica-Verlag, Springer (pp. 523-530).
- Tampieri L. (2011) The enterprise simulation in small business start up. The case of cooperation projects between Italy and Albania. 3^ Workshop I processi innovativi nelle piccole imprese. La sfida altre la crisi. Urbino 16-17 Settembre 2011, pp.1-21.
- Bianchi M., Tampieri L. (2012) Simulated Management in the start up of new Public Organizations. The case of AIVO, Agency for the Governance of the Volga River. Paper submitted to RUC Sunrise Conference, October29-31 2012.
- Bianchi M., Tampieri L. (2012) Effects of networking activities by Internet on the creation of a business network. Experimental results of Simulimpresa laboratory. itAIS 2012 IX Conference of the Italian Chapter of AIS "Organization change and Information Systems: Working and living together in new ways". Università Cattolica del Sacro Cuore, Roma (Italy), Sept. 28th and 29th, 2012 Proceedings, pp. 1-8
- Tampieri L. (2012) Second Life as Educational Space for the Simulation of Enterprises' Start Up and for Managerial Culture Development, in Nada Bates-Brkljac (Ed) Virtual Reality, ISBN: 978-1-61470-246-7, NOVA Science Publisher, NY, USA, Chapter 1 (pp. 1-49).

The educational needs of students in P.F.(V.E.) (S.E):

- Challenges in the applicative/practical aspects of Knowledge
- Realization of an active learning process
- Knowing the enterprise working
- Enforcing competencies and knowledge acquired during the course study





Virtual reality





www.secondlife.com; http://slurl.com/secondlife/Kouhun/246/248/54

The role of simulation of enterprises in the educational system

Simulated Enterprise Program

Target: to reduce the educational gap in the qualification of students between HEI and Firm World







E.S. in Laboratory and SL

	Enterprise simulation in laboratory	Enterprise simulation in SL	
Educational target	To acquire knowledge, competencies, capacities, skills on the activities carried out by a real enterprise	To acquire knowledge, competencies, capacities, skills on the virtual representation of a real enterprise working	
Learning results	What You do is What You Get	What You see is What You Get	
Simulation question	How can we simulate the activities of a real enterprise in a laboratory?	How can we represent the simulated activities of a real enterprise in a virtual platform?	
Area of learning	The laboratory and simulated context of Europen Network	The entire SL environment	
Teacher targets	Training and education of managerial culture	Training and education of managerial culture	
Participant targets	Learning on how a real enterprise works making simulated profit	Learning on how a real enterprise works making real profit	



The PF in Laboratory

- It reproduces in a Laboratory the management of a real enterprise
- The students have the possibility to realize <u>action oriented learning</u> with <u>problem solving</u> approach
- Application in the frame of TEMPUS projects
- Innovate didactical tools: from the basic Information Communication Technology to the use of the virtual reality





- Virtual enteprise introduced in Economics Faculty of Forli since 2001
- First practice firm in Italian University
- Perting operates in the informatics sector: trade goods and provides consulting services, like: personel administration, accounting and enterprise organization



Italian Network Simulimpresa

- ✓ Professional Schools
- ✓ Technical and accounting schools
- **✓** Professional schools
- **✓** Business companies
- **✓** Universities
- **✓** Chambers of Commerce
- ✓ Employers unions







Targets of "Simulimpresa" in project

- Teachers training on the functioning of "Simulimpresa".
- Providing a tool for the creation of SMEs and a network.



The international projects supported by Forlì Laboratory

Title	Target Place	Programme funding	Year
Network for Post Graduate Masters in Cultural Heritage and Tourism Management in Balkan Countries - CHTMBAL	Albania, Kosovo	TEMPUS JP	2011-2014
Regional Joint Doctoral Programme in Entrepreneurship and SME Management for Western Balkan Countries - DOCSMES	Albania, Macedonia, Kosovo	TEMPUS JP	2010 - 2013
Seminario esplorativo sui modelli e metodologie per lo sviluppo imprenditoriale e turistico del basso Volga.	Russia	MIUR - Cooperazione Interuniversitaria Internazionale	2009-2010
Development and valorization of local systems for innovative SMEs support in Albania, Bosnia and Serbia.	Albania, Bosnia, Serbia	INTERREG-CARDS PHARE	2007-2010
Implementing ECTS at Kazakhstan Universities	Kazakhstan	TEMPUS SM	2006-2008
Start up of professional education in Elbasan region with particular regard for weak categories.	Albania	Project Emilia-Romagna Region Law 24 June 2002, n. 12	2007-2009
Informatization of public transport services for a sustainable development in Tirana.	Albania	Cultural and Scientific Cooperation Programme	2005-2007
Life Long Learning: Siberian Structure development	Russia	TEMPUS JP	2004-2006
Education and technical assistance for the development of SMEs in Durazzo harbor district	Albania	Ministry of Foreign Affairs – General Directorate for the Economic Cooperation.	2004-2006

VWINT CORL

The net of simulated units created by Perting

Siberian Business Consulting



2004 – RUSSIA (Novosibirsk) Consulting Services TEMPUS project "Life Long Learning Siberian Structure Development"

Women Magazine

2005 – BOSNIA (Sarajevo)
Publishing sector

L.R. project "Social Work and Long Life
Learning for weak categories in Bosnia"
Prov. Forlì - Cesena

KK Personal Robe



2004 – ALBANIA (Shkoder)
Textile sector

L.R. project "Education to European
Managerial Culture"
Prov. Forlì-Cesena

Exotica Siberian Tourism



2004 – RUSSIA (Novosibirsk)
Tourism Sector
TEMPUS project "Life Long Learning
Siberian Structure Development"











Smile Guard



2007 – KAZAKHSTAN (Almaty) Services TEMPUS Project "Implementing ECTS at Kazakhstan University"





Elbasan Renaissance Tour



Renaissance

2009 – ALBANIA (Elbasan) Cultural – Tourism sector

L.R. Project "Start up of professional Education in Elbasan with particular regard to weak categories"

AIVO



2010 - RUSSIA (Astrakhan)

Project MIUR "Exploratory seminar on the models and methodologies for the entrepreneurial and touristic development of low Volga. Interuniversity international cooperation"

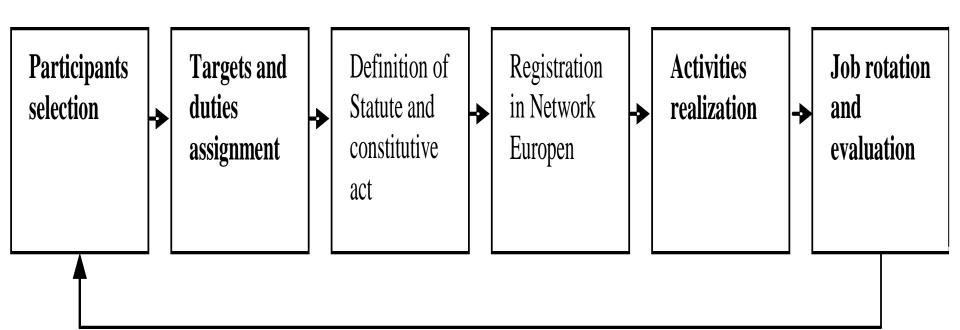
NoRisk s.r.l.



2006 – ITALY (Parma) Consulting Services Simulated Enterprise Program Europen Network

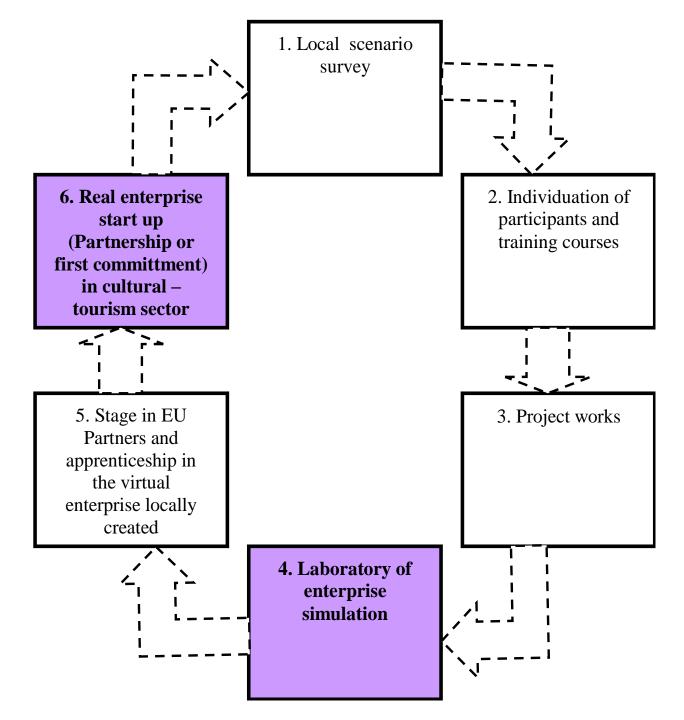


The process of simulated enterprises' start up in laboratory





The process of enterprise creation with Simulimpresa





Support of the Laboratory

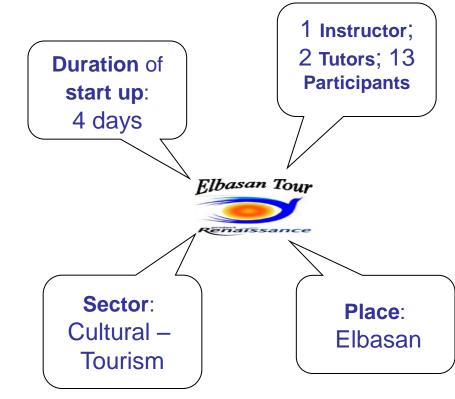
- Consulting for the start up:
 - Elaboration of business plan
 - Macro structure designing with the assignment of roles and duties
 - Promotional materials production to be inserted in Perting web site and distributed among local stakeholders

In the Cultural and Tourism Sector: the experience of Elbasan Elbasan Tour (Albania 2010)





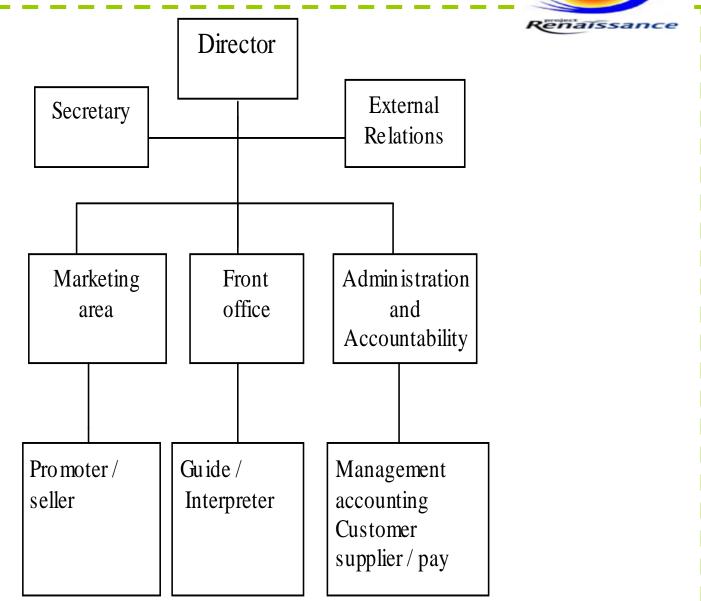
Mission: - Organization of events, travelling and cultural/touristic tour
- Promotion of cultural and historic heritage in Albania and Elbasan region.





e organizational structure of







The organization of stages during ERT experience





Practical education for guided visits



The role of Simulated Enterprise in educational system for transition Countries development

- To create a network of collaborations among similar experiences at international level.
- Distance support through Information
 Communication Technologies on the activities of
 simulated units but also the concrete activity of
 start up of real micro enterprises in Transition
 Countries (business plan, marketing, planning of
 the organizational structure and business
 informative system).